

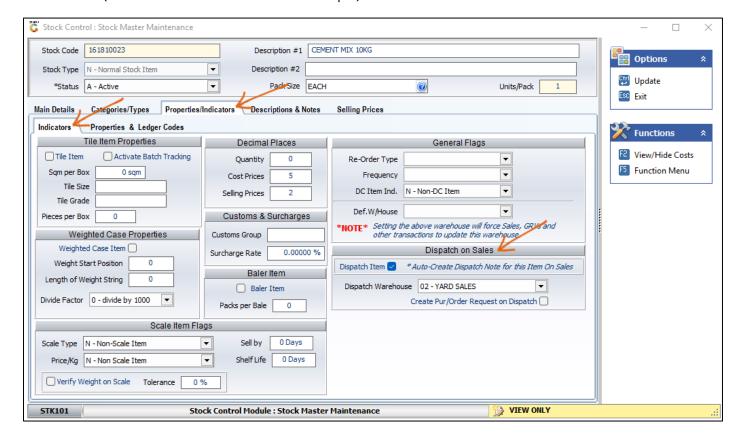


## How To Guide | Dispatch Sales

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<u>Note:</u> Before starting with Dispatching Sales, you need to ensure that your **Company settings are setup** for Dispatching *(Can be confirmed with Genesis Support)* and your **Stock Items need to be marked for Dispatching** in the Stock Master (Please see below screen shot as example)

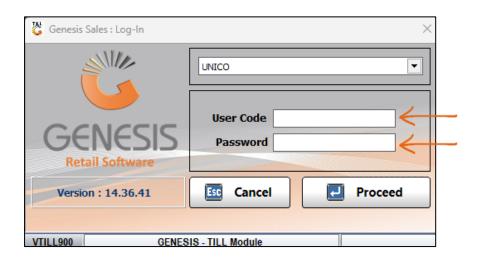


## **Quick Scan - Dispatch Sales**

1. Open the Genesis Till



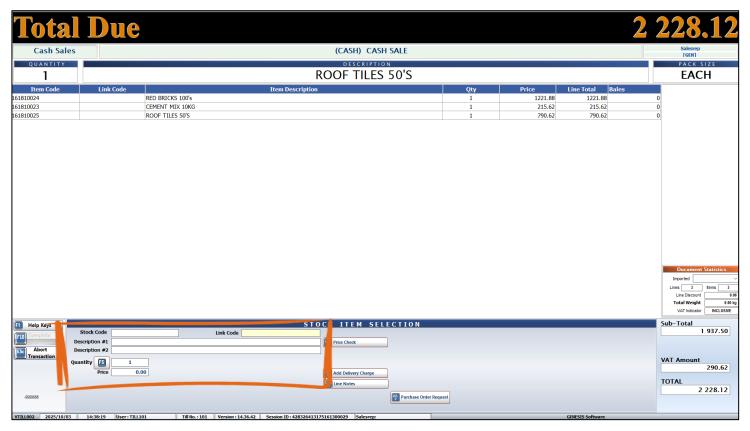
2. Type in your User Code and Password



3. Once opened, you will be prompted to the below Sales menu. Click on the **Cash Sales** function.



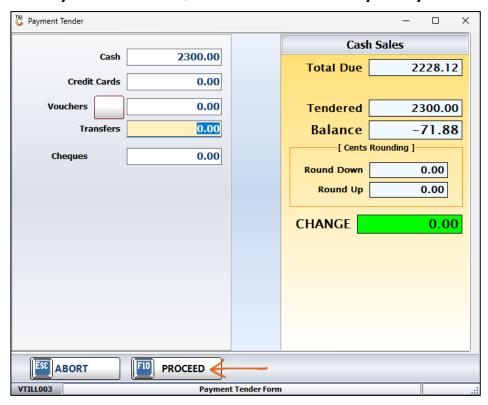
4. In the **Sales screen, capture the items** for your Dispatch Sale (The Sale can include normal store item as well, that are not Dispatch item, only the items mark for Dispatching will show as Dispatchable once you process the Dispatch)



5. Once you have captured all the items for the sale, click on Complete Line and Complete Sale



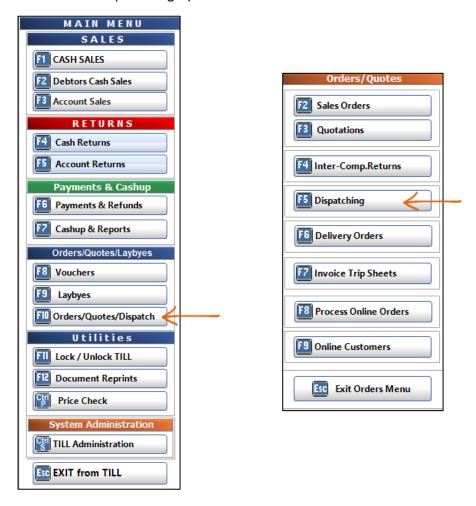
6. Complete the Payment for the Sale, click on Proceed or F10 on your keyboard to finalize the sale.



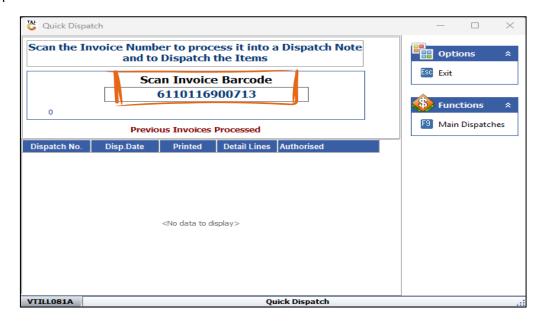
7. Once your payment is complete and your receipt prints, ensure the receipt has a Barcode strip at the bottom, this will be used to scan in the Invoice on the Quick Dispatching screen



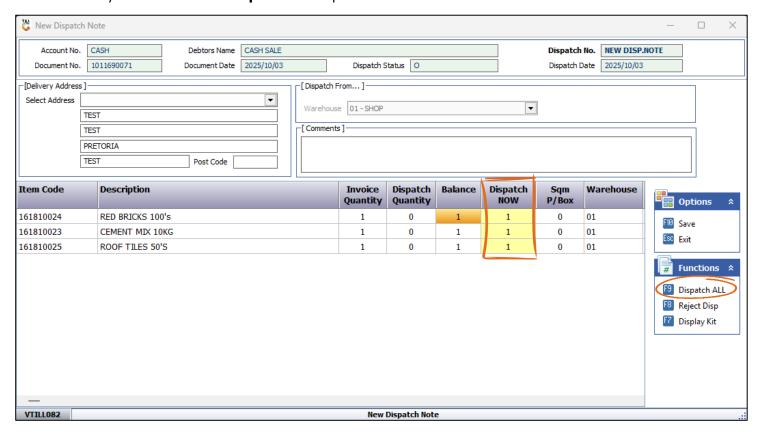
8. Proceed back to the Main Sales Menu and select the Orders/Quotes/Dispatch option. On the side menu that opens, select the Dispatching option.



9. Once in the Dispatching function, scan the barcode of the Invoice into the Quick Dispatch screen and press enter.



10. Once the Invoice barcode has been scanned in, you will see the items available for Dispatch. You can either choose to Dispatch All or you can manually input the quantities under the Dispatch NOW column. This process can be repeated if some of the items are Dispatch at a later stage. The you can Save to complete the Dispatch Note.

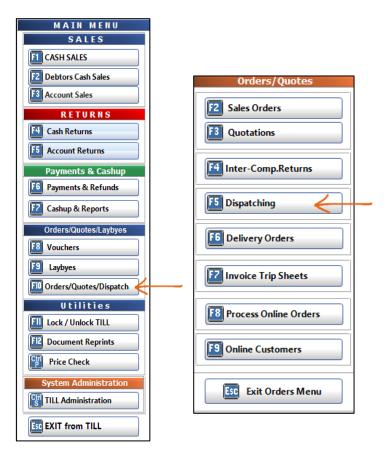


11. After the **Dispatch is completed, a Dispatch Note will be printed** that can be signed off once the physical Stock is released. This is the final step in the Dispatching process.

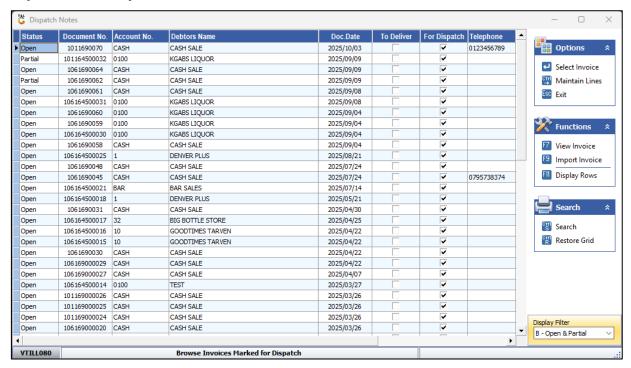
DISPATCH NOTE
Account : CASH CASH SALE Dispatch No.: 167900008 Invoice No.: 1011690071 Warehouse : 01 - MAIN WAREHOUSE Date : 2025/10/03 15:34:20
Delivery Address: TEST TEST PRETORIA TEST
RED BRICKS 100's Item Code : 161810024 DISPATCH NOW :
CEMENT MIX 10KG Item Code : 161810023 DISPATCH NOW :
ROOF TILES 50'S Item Code : 161810025 DISPATCH NOW :
Lines Dispatched : 3
Dispatched By:
Signature:

## Main Dispatching (Without Scanning Invoice Barcode)

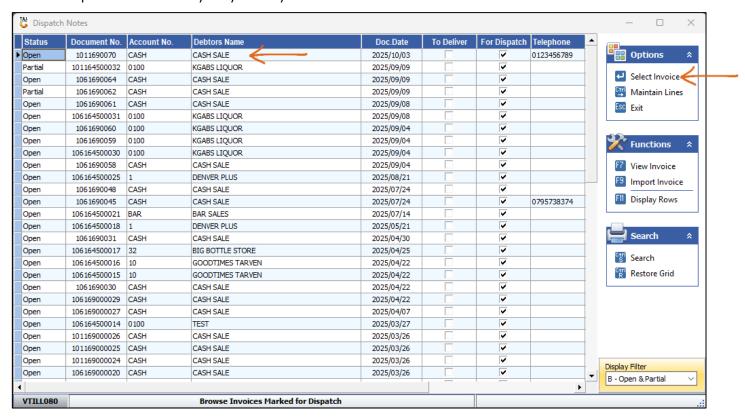
 Main Dispatching has the same process as Quick Dispatching (from step 1 to step 6) except there is no Invoice barcode scanning required. Once the Sales has been completed, you will navigate to the Main Sales menu again, select Orders/Quotes/Dispatch option and then the Dispatching option in the side menu.



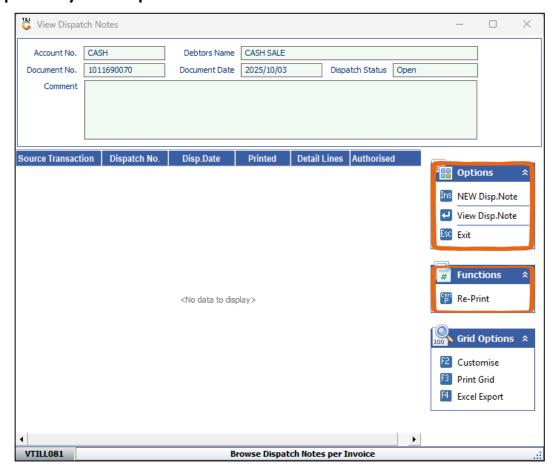
2. Once in the Dispatching option, the **Dispatch Notes screen** will appear, this shows all **Open/Partial Dispatch Invoices** available.



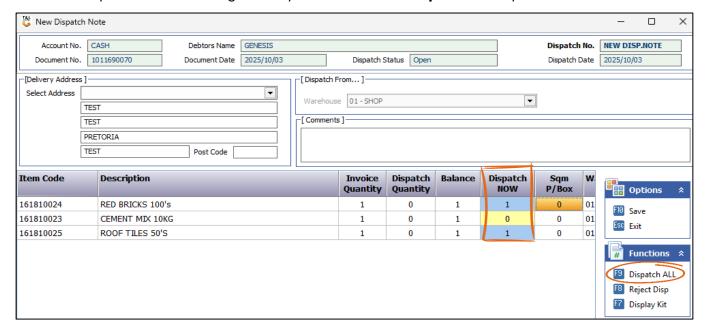
3. In the Dispatch Notes screen, **select the Invoice to be Dispatched** and click on Select invoice or press the Enter key on your Keyboard.



4. Once the Invoice has been selected, the **View Dispatch Notes screen will appear**, from this screen you can **create a New Disp. Note**, **View Dispatch notes** currently on the invoice or **reprint the previously done Dispatch Notes**.



5. Once you click on New Dispatch from the View Dispatch Notes screen, the New Dispatch note screen will appear, then you can either **choose to Dispatch All** or you can **manually input the quantities under the Dispatch NOW** column. This process can be repeated if some of the items are Dispatch at a later stage. Then you can **Save to complete** the Dispatch note.



6. After the **Dispatch is completed, a Dispatch Note will be printed** that can be signed off once the physical Stock is released. This is the final step in the Dispatching process.



VERSION:

1.29 - 2

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BY: Colleen

COMMENTS: