

How to Guide How to do a Cash Return

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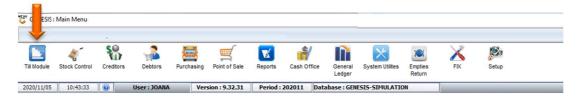
1. Open Genesis Menu.



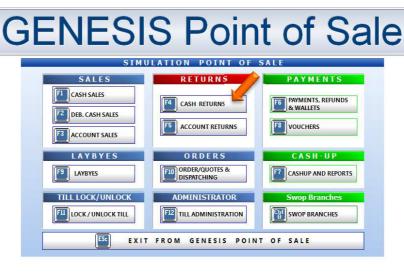
2. Type User code and Password.



3. Open Till Module from the Main menu.

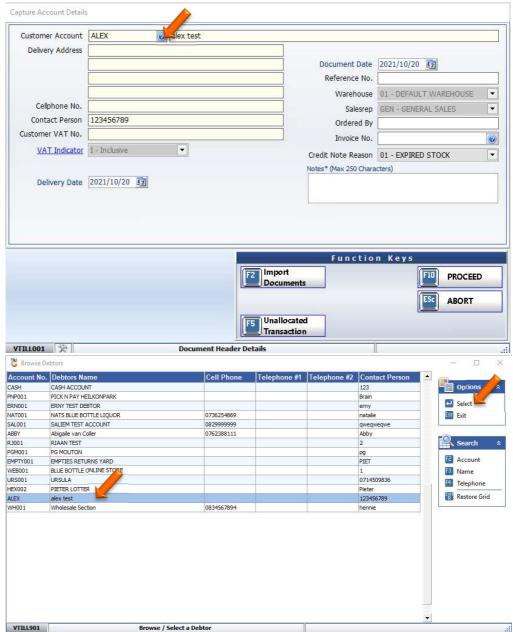


4. Once opened you will be prompted to the below, Click on DEB.Cash Sale Sales or press F2.



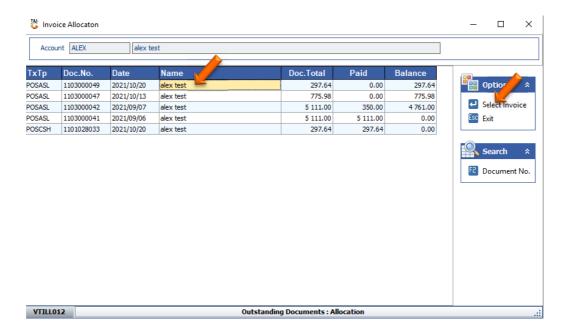
6. You will then be prompted to the below image, here you can select the desired account that you would like to do the Cash Return on.

To select a Debtor, click on the ? (Question Mark) to open the list of Debtors, Select the desired Debtor then press Enter on the keyboard or click on Select.



7. Once you have selected the Correct account press enter then it will automatically fill in all the blank fields (If you have filled in all the fields when creating the Debtor).

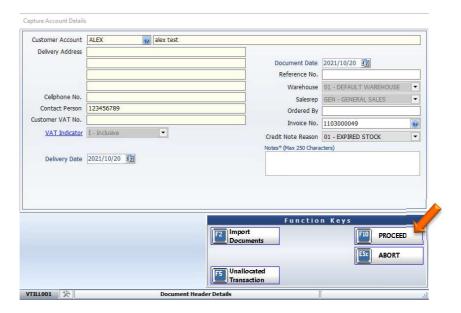
8. By invoice No. Click on the ? (Question Mark) this will open all invoices, select the desired invoice and Press enter on your keyboard or click on select invoice. This will now use that invoice no as a reference to the return.



9. Under credit note reason, you can select the reason for the return.



10. Once all information has been entered you can proceed, Press F10 on your keyboard or click on Proceed

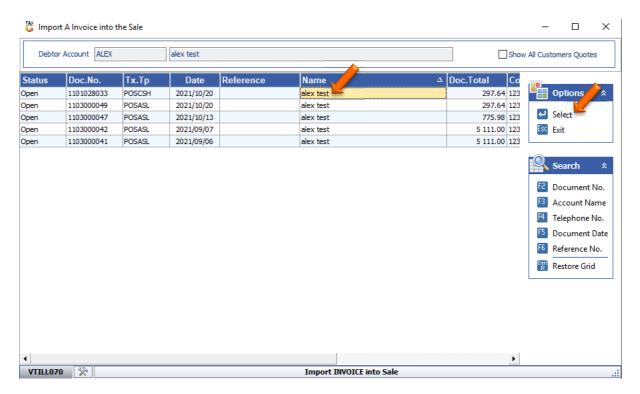


11. You can import a document by pressing F2 on your keyboard or clicking on Import Documents. Once opened you will see the below image.

For this example we will be importing the invoice. Press F8 on the keyboard or click on Invoice.



12. Once opened you can select the invoice and press enter on your keyboard or click on Select.



13. Once selected you will be prompted back to the below image, here you can see the import sale has the invoice number appearing next to it. You can now press F10 on your keyboard or click on Proceed.

Customer Account	ALEX	alex test		i i	
Delivery Address				Document Date	2021/10/20
				Reference No.	2021/10/20 32
	L			Warehouse	01 - DEFAULT WAREHOUSE ▼
Cellphone No.	12.7 			i	
Contact Person	123456789			Salesrep Ordered By	GEN - GENERAL SALES ▼
Customer VAT No.				7	I Second
VAT Indicator	T. Tochicko	•		Invoice No.	1101028033
VAT Indicacor	T THOUSING			Credit Note Reason	01 - EXPIRED STOCK ▼
Delivery Date	2021/10/20			Notes* (Max 250 Chara	Decision and the second
Delivery Date	2021/10/20			Notes* (Max 250 Chara	Let a sometime the second seco
Delivery Date	2021/10/20 🛐			Notes* (Max 250 Chara Imp	ort Sale 1101028033
Delivery Date	2021/10/20 3		F2 Impo	Notes* (Max 250 Chara Imp	ort Sale 1101028033

14. You will then be prompted to the below image, to do the cash return Press F10 to Complete Line and Complete Sale. The Payment tender will appear, you can now select the amount and Proceed with the return.

