


Client Brochure



GENESIS
Retail Software



Genesis Software is a technologically advanced ERP and financial management solution. Boasting incredible flexibility, Genesis Software adapts to meet the needs of a broad range of industries through unique customisations.

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The Company

Genesis Software is a South African company, meaning all development and support is done from our head office in Centurion. We support our clientele with a sales channel. Genesis started its journey in D.O.S. as Vision and moved onto the Windows Operating system in 2010. At that point, it was groundbreaking.

So you get a company that's been around for over 21 years with experienced staff and proven functionality. We have been servicing small and medium-sized businesses around South Africa with a proven track record. Now with over a thousand users, when you join Genesis Software you're guaranteed background of exceptional business knowledge and experience.

Our Mission

To provide a cost-effective, stable, state of the art system for all our customers. To maintain a high standard of quality in the development of all our software solutions.

Our Vision

For Genesis to be the go to product for all clients in the FMCG, Retail and Cash & Carry Industry. Achieving this with a product designed specifically to suite our complex South African retail and wholesale market, where agility and customisation is key to being a successful business.



KEY FEATURES



Our industry-leading data migration services ensure you are up and running quickly. Our Genesis partners will transfer your debtors, creditors, inventory, balances, and even transaction history, meaning your transition is seamless.



Advanced auto ordering (minimum and maximum stock levels) per item and per supplier. Can be centralised for a franchise environment.



Offline trading functionality, this will allow each client to trade disconnected from the server seamlessly.



Comprehensive ERP system with a cashbook, chart of accounts as well as a General Ledger.



Creating detailed Job Cards and invoicing directly from a Job Card, will drastically improve the ability of your business to streamline and keep accurate control of the entire workflow process.



With many years of experience in software development and thousands of clients using our software, Genesis has an in-depth understanding of what makes software usable and flexible. Being prominent in the Retail FMCG Industry, this has shown the ease of use of the product as well as the agility.



Hosted software tends to be priced on a monthly payment basis with minimal upfront costs. Monthly payments can also easily be factored into cash flow expenditures allowing for predictable IT budgeting.



Genesis Ecommerce utilizes a WooCommerce based solution that in turn communicates with Genesis via the Genesis API. This integration has the advantage that you can import the Sales Orders placed online via the WooCommerce store directly into your system.

MOBILE APPLICATIONS

- Sales Order/Quotation
- Stock Take
- Sales Receipts
- Service Desk
- Bottle/Crate Returns Empties
- Online Orders (Customer Self Ordering)
- Purchase Order
- Register Loyalty Members (VIP Register)
- Delivery Order Picking



Nexus

Outsourced ICT Services

Nexus is our full-service suite. It combines all the services we provide into a single a la carte menu where you can choose a support and service package that fits into your budget and requirements. Be it cloud backups, onsite support or customised cloud server solutions, with Nexus we can design a custom-fit solution for your business.

Remote Access: Nexus provides intuitive endpoint management software to managed service providers (MSPs) and IT professionals with an exceptional user experience and all the support you need to deliver fast and effective IT management.

Nexus Cloud Backup: Deliver peace of mind to your customers and ease of management to your team with our 100% automated, single-pane cloud backup solution.

Microsoft Azure Hosting: Genesis Retail Software can be hosted on an Azure platform, and run seamlessly with offline backup.

Nexus Anti-Virus: Protect your business from Malware, Spyware and Ransomware.

Remote Monitoring: Monitor your entire IT infrastructure from a single-pane-of-glass and create custom alerts based on system performance.

The Nexus platform monitors:

- Windows and Mac workstations and laptops
- Windows servers
- Cloud infrastructure
- Network devices, including printers, firewalls, routers, and switches

NEXUS KEY FEATURES



We provide managed services consisting of Remote Management, Remote Support, Onsite Support & Service Provision and Monitoring.

We use world-class tools to provide remote support and monitor infrastructure, services, databases, updates and security threats.



Nexus hosts a wide range of backups solutions, suited to a customer's specific needs. We offer solutions that replicate physical machines to cloud infrastructure and be available within seconds, our offering also includes database replication to remote databases.



We offer a wide range of skills and specialization to our maintenance customers. Ranging from network specialists, database administrators, security specialists, Voice and data gurus, Senior support staff and Retail business process advisors.



Hosting services and cloud migration solutions and platforms are available, that will ease your transition to the cloud. We have migrated multiple platforms and services even some legacy systems to deliver a cloud-based experience.



We have partnered with leading Tier1 communication suppliers to be able to deliver call rates the deliver up to 60% savings on traditional communication services. We offer a wide range of VoIP and unified communication solutions, with hybrid onsite/cloud PABX services at exceptional call rates.



Our platform can deliver OTP's and provide security checks integrated into the Genesis platform. It also does duty as a direct marketing service from Genesis, where you can deliver personalized information or communication to your customer i.e. outstanding accounts, balances and current promotions.



We provide a comprehensive suite of connectivity services; Fiber, LTE, LTE-A, Wireless Broadband solutions, dedicated wireless solutions. We are a service provider agnostic and partner with multiple vendors invarious areas to provide the best connectivity for our customers.



Based on years of experience in high-risk environments, Nexus offers specialised surveillance security and access control systems. We provide installation, setup support and maintenance service. Our Time & Attendance software also integrates into most modern-day Access Control systems.



Contact us or let us contact you

Simply mail us or give us a call to arrange a demo.

Get a Partner assigned and meeting set up

A meeting will be setup, and you will be contacted from one of our partners in your area for a meeting at your convenience.



Get quoted

After a comprehensive product demo, and business analysis. You will receive a quote and implementation plan from our partner.

Lets make it happen

After accepting the quote, the data conversion will start, training, setup to get your store live.



NOTABLE CLIENTS



It is with much enthusiasm that I am writing to recommend Genesis. We have been using Genesis and Nexus to do IT, point of sale, and our CCTV projects for the past 20 years and we have always been completely satisfied with their performance. They do an excellent job and offer the most competitive rates in S.A.

We have also hired them on occasion for extra jobs, such as turnkey projects on expanding our business, cabling and managing global stock file development as well as new innovative projects for POS and Online services, etc. They have been very reasonably priced and always do exactly what we expect of them. I'm happy to recommend these services. If you have any questions, please feel free to contact me.



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